

LE-580FX

User's Manual

Version11

Mar, 2016

INTRODUCTION

Thank you for your purchase of LINEEYE analyzer. To use it correctly, you are advised to read and understand this instruction manual thoroughly. Keep this together with the warranty. If you encounter any problems, you will find helpful information in this manual.

NOTICE

- a) It is prohibited to reprint or duplicate any part or the whole of this instruction manual without prior permission from LINEEYE.
- b) The contents of this instruction manual and specifications of the product is subject to change without any notice.
- c) This instruction manual has been designed and edited with great care to give you all necessary information. If you have any questions, feel free to direct your inquiries to LINEEYE CO., LTD.
- d) LINEEYE shall not be liable for any damages resulting from the use of this product. Furthermore, LINEEYE makes no guarantee if data disappears, or the recorded data corrupts while using this product.

USE LIMITATION

This product has been developed for the purpose of using as an analyzer only, and has not been developed for the use that needs exclusively high reliability and safety; aerospace apparatus, trunk communication apparatus, nuclear control apparatus, medical apparatus related with life maintenance etc. Also, this product does not warrant the use for those purposes. If you use for those purposes, please consider the safety measures in terms of fail-safe etc.

Safety Information

Read this first ! !

This Safety Information includes the important information in order to not only learn the right way to use the analyzer, but also prevent you from causing damage to other people and property. Before using, please read the following WARNING and CAUTION.

WARNING: Improper handling poses a risk of causing death or serious injury.

CAUTION: Improper handling poses a risk of causing injury*1 or damage to the product and property*2.

*1: "Injury" indicates injury, burn, an electric shock, or the like which does not require hospitalization or hospital visit for over a long period.

*2: "Damage to the product and property" indicates damage expansion related to a house, a building, furniture, apparatus, livestock or a pet.

WARNING

Do not disassemble or modify.

This may result in fire, an electric shock and/or unit malfunction.

Stop using the analyzer immediately when smells emanate from itself.

Continuous use may result in an electric shock, a burn and/or fire.

Keep the product away from water.

Failure to do so may result in the heat generation, an electric shock and/or unit malfunction.

Do not use deteriorated cables (damage etc.).

This may result in the heat generation and fire.

Do not use in the place which generates inflammable gas etc.

This may result fire.

CAUTION

Do not use and keep this product in the following places:

- a)The places exposed to the direct rays of the sun.
- b)The places with the humidity and temperature exceeding the tolerance level, and with a rapid temperature change.
- c)The places with much dust and moisture.
- d)The places near the objects which generate heat (the heater etc.).

Using in these places may result unit malfunction and /or injury.

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1. Copyright

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2. Grant of License

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3. Copy, Analysis, and Modification

This software shall not be reproduced, analyzed or modified in any form unless prescribed in the manual.

4. Upgrade

This software may be upgraded without advance notice because of technical progress of hardware or software. LINEEYE provides software upgraded by payment specially. For upgrade, only licensed user can have upgrades.

5. Limitation of Liability

In no event shall LINEEYE or its licensors be liable for any direct, indirect, incidental or consequential damages arising from products of this software or the related software.

Besides LINEEYE shall not be liable for any damages arising from the product or the medium.

6. General

If any provision of the agreement is held invalid, such provision shall be removed from this license agreement.

7. Support

LINEEYE supports functions, operation and only the problem on this software.

8. Notice

Any matter not specified in this agreement will be governed by and constructed in accordance with copy right law and related laws.

LINEEYE CO., LTD.

Before Using the product

LE-580FX is a compact network tool which has TAP mode and PG mode. With TAP mode, you can capture/monitor full-duplex data on 10/100 Base-TX Network via USB port. With Packet Generator (PG) mode, you can generate traffic of max. at 100Mbps line-speed.

Composition

When you unpack the product, please make sure of the following:

Analyzer	: 1
Utility CD	: 1
Mini-USB Cable	: 1
USB 2Way Cable	: 1
User's Manual	: 1 (This book)
Warranty	: 1

- a) Please contact LINEEYE or its distributors or us if you find any damage to the product caused by transportation or any insufficient part.
- b) Please keep the box carefully and use it when sending the product back to us for repair etc.

Utility CD

This product contains the analysis software, the driver, and the latest manuals.

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1. Installation and uninstallation

1.1 Driver Installation

Drivers are in the "Driver" folder of the CD-ROM. One for Windows 2000 and XP is in the "2000XP" folder. And one for Windows Vista is in the "Vista" folder and one for Windows 7 is in the "Windows7" folder and one for Windows 8/8.1/10 is in the "Windows8.x_10 32bit" or "Windows8.x_10 64bit" folder.

<Windows 7>

1) Run the file "setup.exe" in the folder "Windows7 v1.x.3.7" in the CD-ROM attached to LE-580FX package without connecting LE-580FX with PC.

2) Installation will be started automatically.

The completion message will be shown when the installation is completed.

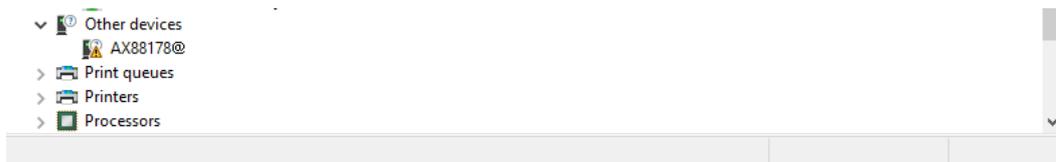
3) Connect the LE-580FX with the PC and run the application.

(If the application does not run correctly, please restart the PC.)

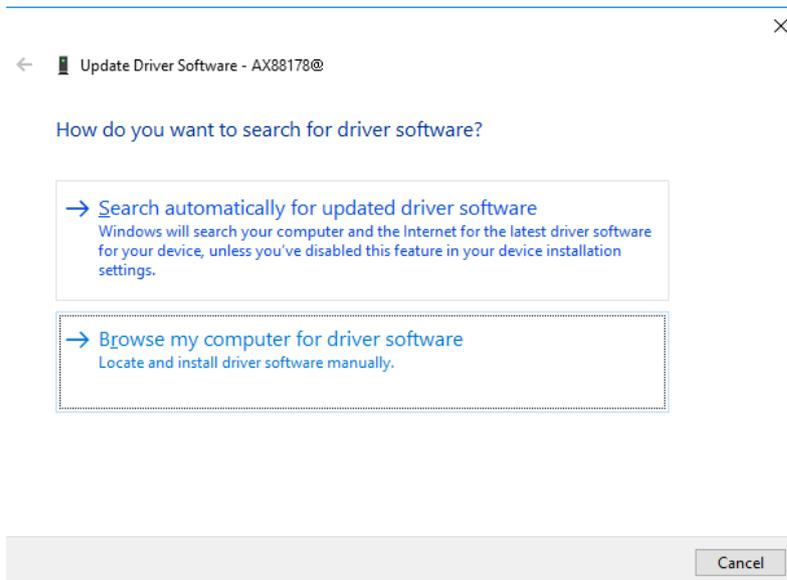
<Windows 8/8.1/10>

1) Connect LE-580FX with PC.

2) Right-click on "AX88178" in Device Manager and select "Update Driver Software...".



3) Select "Browse my computer for driver software".



4) Depending on your OS, select "Windows8.x_10 32bit v1.12.6.0" or "Windows8.x_10 64bit v1.14.6.0" in the driver folder in the CD-ROM.

5) Proceed to complete the installation.

* There is also information about the drivers for Windows 7/8/8.1/10 in the "ReadMe_E.txt" in "Driver" folder of the CD-ROM.

<Windows 2000/XP>

- 1) When you connect LE-580FX to USB port of host PC at the first time, "Find New Hardware Wizard" will open. Then choose "No, not this time" and click "Next".
- 2) Choose "Don't search. I will choose the driver to install." and click "Next".
- 3) Choose "Network Adapters" and click "Next".
- 4) Click "Have Disk...". Then the Locate file window will open. Select the driver file
- 5) While installing the driver, the message "LE-580FX Ethernet Adapter has not passed Windows logo testing" will appear. Ignore that and click "Continue Anyway".
- 6) It starts installation of driver.
- 7) After the installation, the dialog "Completing the Found New Hardware Wizard" appears. Click "Finish" to close the dialog.
- 8) Check the result of installation.
If there is "LE-580FX Ethernet Adapter" on the property window of "Local Area Connection" or on the device manager, the driver of LE-580FX has been installed properly.

<Windows Vista>

- 1) Connect LE-580FX device to the PC, then the wizard like below appears.
Click "**Don't show this message again for this device**".
- 2) Click the right of "AX88178" in Device manager, then "**Update Driver Software...**"
* How to display Device manager: Click "Start" on Windows -> "Control Panel" -> "System and Maintenance" -> "System" -> "Device Manager".
- 3) Click "**Browse my computer for driver software**".

After this, the procedure is like "4)" and after it of the case on Windows 2000/XP. Choose "Install this driver software anyway", because following messages come out on the way.

1.2 Install the application software

Install the LE-580FX Window(basic software). Installation will start when you invoke "LE-580FX window Setup. exe". At the same time WinPcap (packet driver for Windows) will be installed.

*1) If the system is installed the firewall/anti-virus software, traffic from LE-580FX to host PC may be blocked. Please close that software if blockage occurs.

*2) Software for LE-580FX works at WinPcap Ver4.1.3. When you install the LE-580FX Window, WinPcap Ver4.1.3 will also be installed. If you have different version of WinPcap, please uninstall it. Then install the software for LE-580FX.

1.3 Uninstall the application software

Click Start menu and then , select "Uninstall LE-580FX Window" at "Program(All programs)"->"Lineeye"->"LE-580FX"->"LE-580FX Window".

Otherwise:

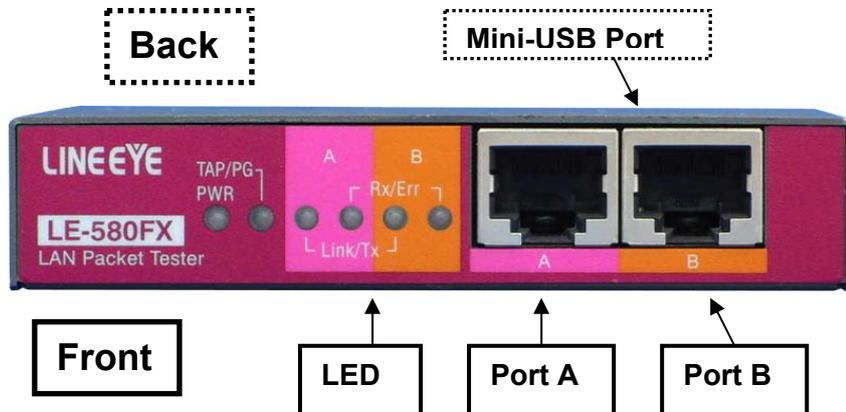
For Windows 7, open "Programs and Features" in the Control Panel, choose "LE-580FX Window" and then click "Uninstall/Change" to uninstall.

For Windows Vista, open "Programs and Features" in the Control Panel, choose "LE-580FX Window" and then click "Uninstall" to uninstall.

For Windows XP, open "Add or Remove Programs" in the Control Panel, choose "LE-580FX Window" and then click "Change/Remove" to uninstall.

For Windows 2000, open "Add or Remove Programs" in the Control Panel, choose "LE-580FX Window" and then click "Remove" to uninstall.

2. LED Description



Mini-USB port : to connect with PC by Mini-USB cable.

Port A : RJ-45 connector to connect with test object.

Port B : RJ-45 connector to connect with test object.

LED Discription:

Item	Color	Description
Power	Green	Power on
TAP/PG *2	Green	TAP mode *1
	Amber	PG mode
	Blinking Green	NWay fails (TAP mode)
Lk/Tx	Green	Link under 100Full/Half duplex
	Amber	Link under 10Full/Half duplex
	Blinking Green	Transmit traffic at 100Full/Half duplex
	Blinking Amber	Transmit traffic at 10Full/Half duplex
Rx/Err	Green *3	Full duplex
	Amber *3	Half duplex
	Blinking Green	Receive traffic
	Blinking Amber	Receive traffic with CRC error

*1 :TAP mode is set as default.

*2 :When either one of Port A or B is linked, the LED of TAP/PG will be Green (TAP mode) or Amber (PG mode).

*3 :In the TAP mode, when NWay fails, the LED of TAP/PG will be blinking, the speed status will be shown through the LED of Lk/Tx, and the duplex status will be shown through the LED of Rx/Err.

3. Specification and Environment

3.1 Specification

Measurement port	10Base-T/100Base-TX Ethernet 2 port (RJ-45)
PC connection port	Mini-USB port (USB2.0 High speed)
LED	Display for power on/off, TAP/PG, Link/Tx of Port A, Rx/Err of Port A, Link/Tx of Port B, Rx/Err of Port B
Power	USB bus power (max. 3W)
Temperature	0 to 40 (operation), -10 to 50 (storage)
Humidity	below 85%RH(no condensation)
Dimension and Weight	95mm x 75mm x 20mm, 180g
Accessories	Utility CD, Mini-USB cable, USB 2way cable *1, warranty, manual

*1: Use for extension or for power supply.

3.2. Environment

PC/AT compatible (DOS/V) with USB2.0 port

RAM : 256MB or more (recommended).

CPU : Pentium4, 1.6GHz or more (recommended)

HDD : 10 GB or more (recommended)

OS : Windows 2000 / XP / Vista

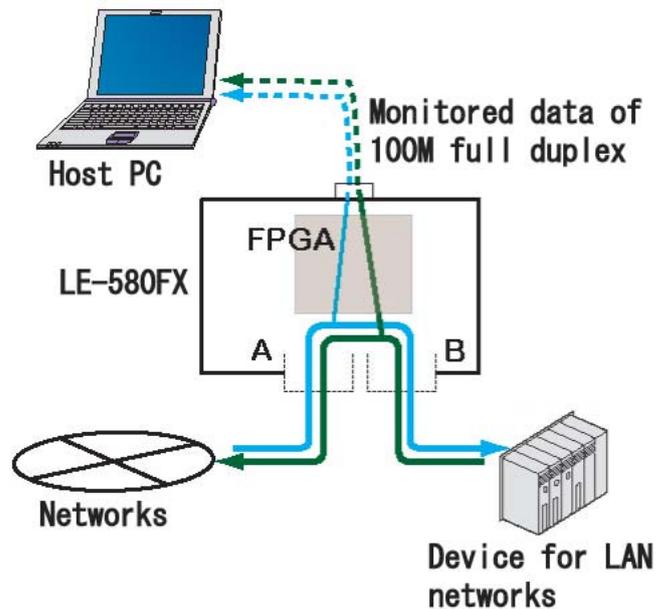
Windows 7 / 8 / 8.1 / 10(32bit/64bit)

*Problems occurred on Windows 2000/XP will not be supported.

4. Test Connection Setup

4.1 TAP Mode (monitor and capture)

For TAP mode, choose the target link to monitor and insert LE-580FX into it. LE-580FX has Ethernet counters to collect associated traffic information and send to host PC via USB. Bi-directional capture function is also supported. Please note, in this mode, data is captured in two directions: PortA to PortB or PortB to PortA.



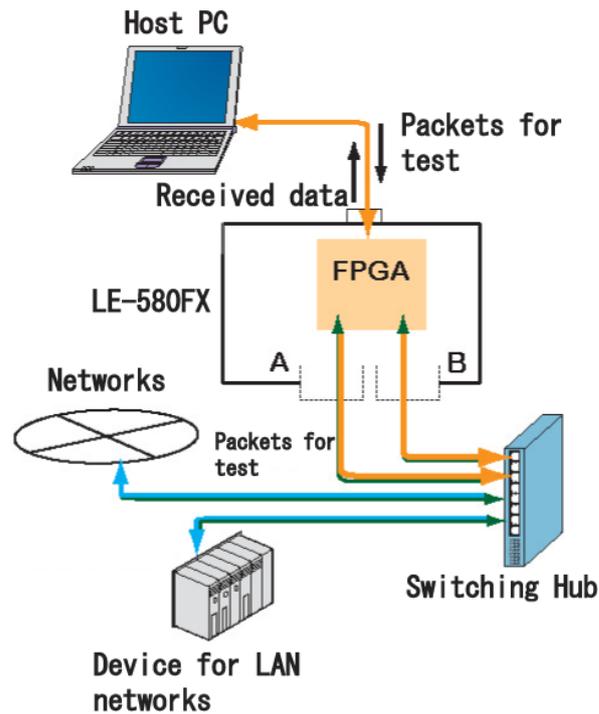
*When either A or B port of LE-580FX is connected to LAN cable, LE-580FX is in NIC mode. And when both A and B port of LE-580FX are connected to LAN cables, LE-580FX is in TAP mode.

4.2 Packet Generation Mode

For Packet Generation (PG) mode, choose the target DUT (Device under Test) or NUT (Network under Test) and connect one or two ports of LE-580FX to it. Functions of packet generation and packet analysis can be configured individually in each port. Please note, in this mode, data is delivered to two separate ports.

Note: TAP mode is set as default if LE-580FX is not working as PG mode or QoS.

Please make sure that LE-580FX is not in loop connection (It will block the network).



4.3 USB 2way cable

If LE-580FX is not working stable, it may be because of the lack of bus power. Please use the USB 2way cable for power steadiness.

<Steps>

1. Insert 2way cable (male) into 2 USB ports of PC.
2. Insert 2way cable (female) into USB port of LE-580FX.

5. Application Software

There are two application software, LE-580FX Window and LE-580FX QoS in the LE-580FX. LE-580FX Window is for controlling LE-580FX. And LE-580FX QoS is for testing QoS for layer 2.

5.1 LE-580FX window

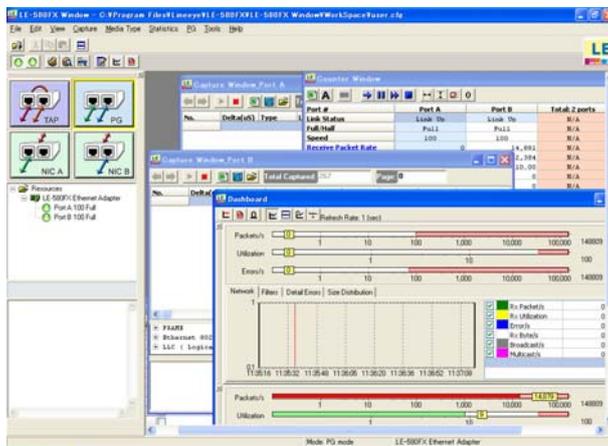
In the LE-580FX Window, you can switch LE-580FX into TAP or PG mode. With PG mode, you can generate traffic at line-speed. With TAP mode, you can analysis various networks.

5.1.1 Function Tree

File	=> Load Default Workspace		: Opens default workspace configuration information.
	=> Load Monitor Log		: Loads monitored log(statistic information).

	=> Exit		: Exits LE-580FX Window.
Edit	=> Cut		: Cuts text.
	=> Copy		: Copies text.
	=> Paste		: Pastes text cut or copied.
View	=> Alarm Info		: Reveals alarm information based on threshold
	=> Control Window		: Invokes main control window.
Capture	=> Capture Setup	=> Port A/B	: Sets up capture condition.
	=> Capture Window	=> Port A/B(PG)	: Provides start/stop/view capture data
	=> Capture Option		: Selects Ethereal or Wireshark to open the captured file (" .enc" file).
Media Type	=> Set Media Type	=> Port A/B(PG)	: Changes speed/duplex mode on port A/B.
Statistics	=> Meter	=> Dashboard	: Provides real time traffic information update.
		=> Threshold	: Provides traffic threshold configuration.
	=> Counter Window		: Provides packet related counter statistics.
PG	=> Matrix Setup	=> Port A/B	: Sets up TX packet information.
	=> X-Trailer	=> Port A/B	: Sets up X-trailer for Port A/B.
	=> Flow Control	=> Port A/B	: Switches flow control on/off.
	=> Rx BERT	=> Port A/B	: Sets up BERT of Rx for Port A/B(on/off).
Tools	=> IFG Converter		: Provides Inter frame gap calculator for TX IFG.
	=> Device Info		: Reveals LE-580FX device information.
	=> FPGA Download		: Makes version up for FPGA
	=> Language		: Can change language from English to Japanese.
Help	=> About		: Provides information on the current version of LE-580FX.

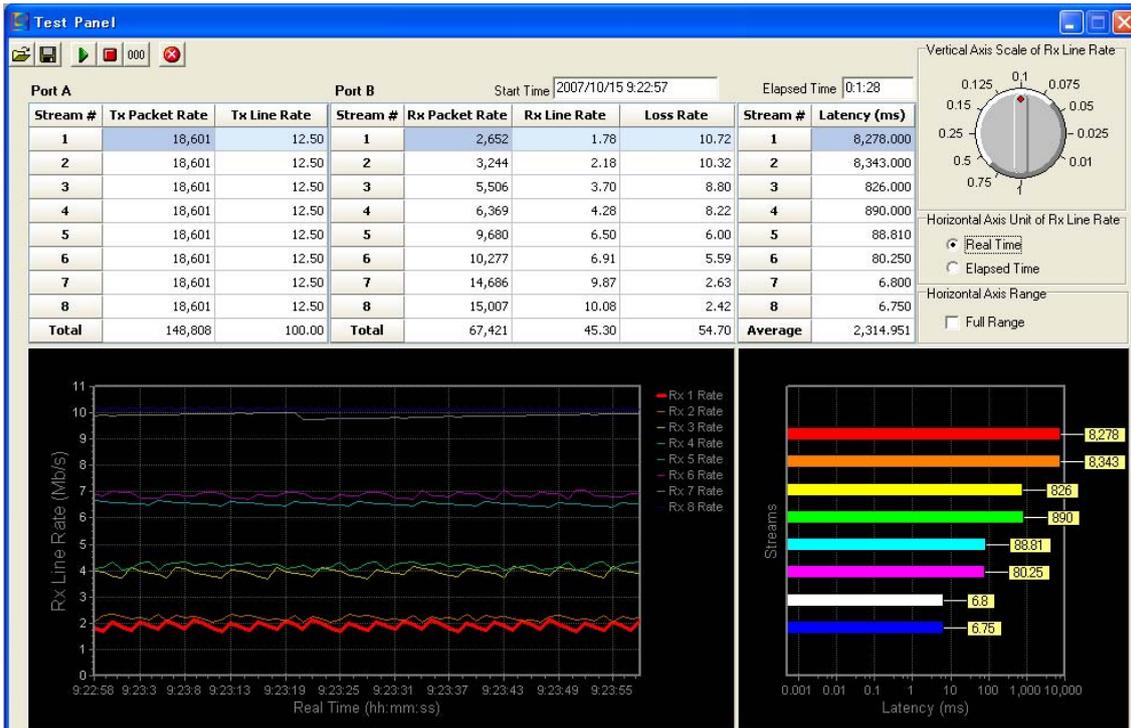
*Please read the PDF document in the utility CD for more information about LE-580FX Window.



5.2 LE-580FX QoS

LE-580FX QoS turns LE-580FX into an easy-use tester for Layer 2.

(QoS: Quality of Service)



5.2.1 Function Tree

File	=> Load	: Display saved log file
	=> Exit	: Exit LE-580FX QoS
Configuration	=> Set Test Configuration	: Display the window for test configuration
	=> Set Chart Color	: Display the window for chart color
Test	=> Test Panel	: Display the result in table or chart
	=> Detailed Counter	: Display the detailed statistic information for 2 ports
Help	=> Help	: for future upgrade
	=> About	: display the version of LE-580FX (software/hardware)

*Please read the PDF document in the utility CD for more information about LE-580FX QoS.

6 Use of LE-580FX Window

6.1 Packet Generator (PG Mode)

Packet Generator mode is useful for Network test because it generates packet streams and error frames.

<Example of setting>

Set LE-580FX to generate 10% utilization rate and 64bytes ARP packet traffic at port A. Receive the traffic at port B.

Step 1: Select PG mode from the Control Window.

Step 2: Select PG => Matrix Setup => Port A to bring out Matrix Setup window for port A. Click Pattern (Byte) for the Frame No.1, and then frame editor button will appear. Invoke frame editor to configure the packet content. Click "OK".

Click to select No.1 frame for TX.

Click to invoke frame editor.

Click to select PG mode.

Adjust frame gap.

Set TX mode.

Inter Frame Gap

Set all frame types.

No.	Select	Preamble (byte)	Packet Length	Pattern (Byte)	Frame Gap (bit)	Append CRC	CRC Error
1	<input checked="" type="checkbox"/>	8	60	FF FF FF FF FF FF	56	<input checked="" type="checkbox"/>	<input type="checkbox"/>
2	<input type="checkbox"/>	8	60	FF FF FF FF FF FF	56	<input checked="" type="checkbox"/>	<input type="checkbox"/>
3	<input type="checkbox"/>	8	60	FF FF FF FF FF FF	56	<input checked="" type="checkbox"/>	<input type="checkbox"/>
4	<input type="checkbox"/>	8	60	FF FF FF FF FF FF	56	<input checked="" type="checkbox"/>	<input type="checkbox"/>
5	<input type="checkbox"/>	8	60	FF FF FF FF FF FF	56	<input checked="" type="checkbox"/>	<input type="checkbox"/>
6	<input type="checkbox"/>	8	60	FF FF FF FF FF FF	56	<input checked="" type="checkbox"/>	<input type="checkbox"/>
7	<input type="checkbox"/>	8	60	FF FF FF FF FF FF	56	<input checked="" type="checkbox"/>	<input type="checkbox"/>
8	<input type="checkbox"/>	8	60	FF FF FF FF FF FF	56	<input checked="" type="checkbox"/>	<input type="checkbox"/>
9	<input type="checkbox"/>	8	60	FF FF FF FF FF FF	56	<input checked="" type="checkbox"/>	<input type="checkbox"/>

Select All

Select

Append CRC

CRC Error

Alignment Error

Driftable Error

IP Checksum Error

Selected Entries:

Total selected:

To rate pre-calculate (selected entries):

Pre-calculate

Tx Frame Rate Setup

Unit: %Utilization

Rate:

Speed Mode: 100M Apply

To mode

Continuous

Set counter:

To:BERT

Enable

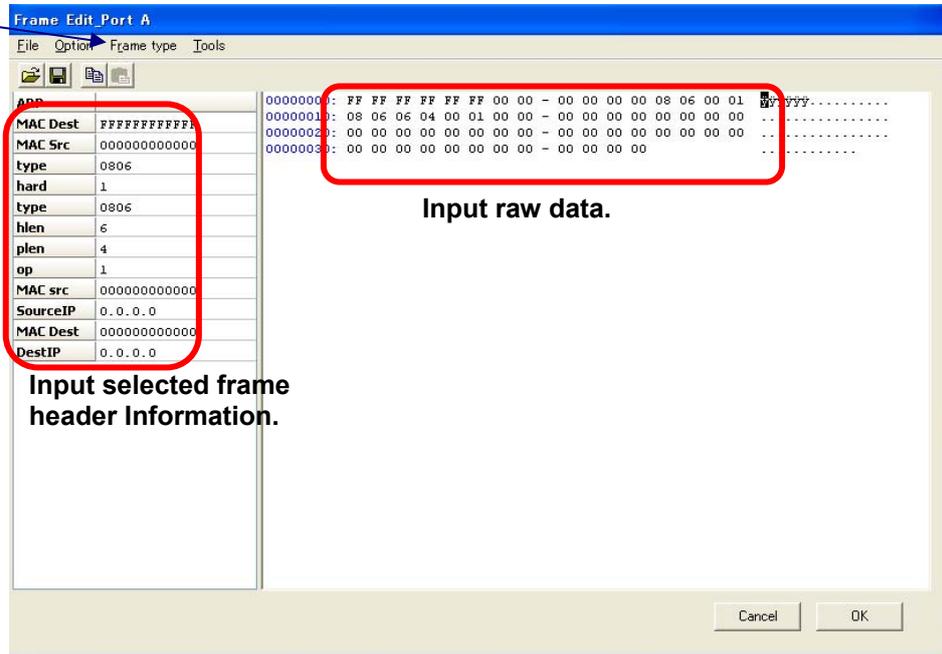
Apply Matrix Settings

Mode: PG mode LE-580FX Ethernet Adapter

Step 3: Select ARP in frame type. Enter required information, such as destination MAC, source MAC, etc.

*Please refer to the protocol specification for more detail about the protocols.

Select editor's frame type.



Step 4: Set Inter Frame Gap (IFG). Set utilization rate to be 10%. Frame gap, "6144" bit times in 100M mode, will be shown in the Matrix Setup window.

Step 5: All frame configuration setup is completed. Select "Tx mode" to be "Continuous" and click Apply Matrix Settings button, click start button (green arrow) to start transmitting the target traffic.

Step 6: Select Statistic => Meter => Dashboard. Select Statistic => Counter window to show performance information of port A (TX side) and port B (RX side).

Step 7: Click the Stop button (red square) in the Matrix Setup Window to stop the traffic. (if you set the number of transmitting packets in the Tx mode, it automatically stops after finishing the transmission)

*Warning: Improper test traffic may cause the network blockage.

<Hint>

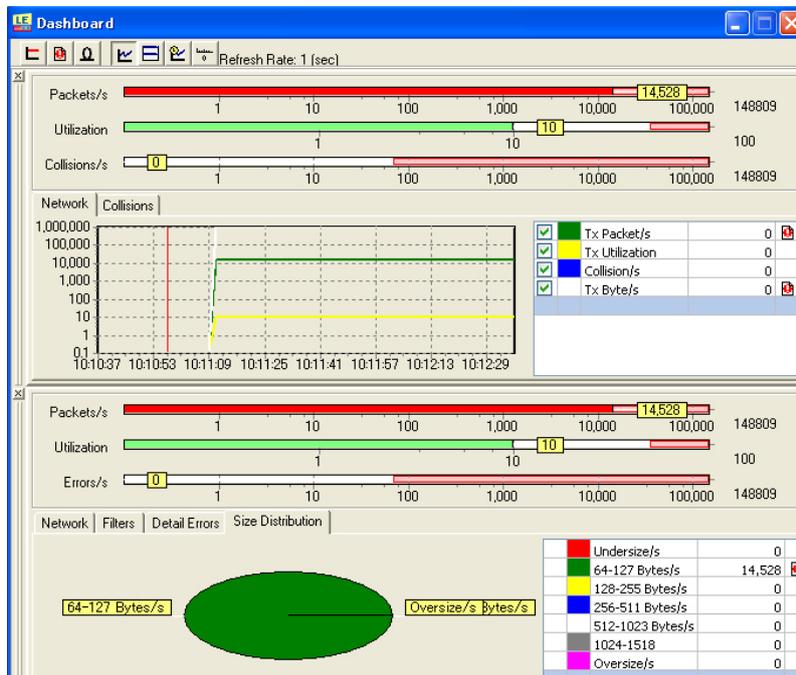
Matrix setup: User may generate up to 128 packet streams per one port. User may configure packet length, content, and IPG (inter packet gap), and attach various errors. Transmit performance will be shown on the Dashboard or Counter window.

Frame editor: User may edit packet content through frame editor embedded in Matrix Setup window that provides predefined packet type: IPv4, TCP, UDP, ICMP, IGMP, IPX, and ARP with optional VLAN Tag/MPLS.

Tx rate pre-calculate: Inter packet gap between packets are adjusted in term of bit time. Tx rate pre-calculate is useful to calculate the utilization rate of transmission.

Port #	Port A	Port B	Total: 2 ports
Link Status	Link Up	Link Up	N/A
Full/Half	Full	Full	N/A
Speed	100	100	N/A
Receive Packet Rate	0	14,527	N/A
Receive Byte Rate	0	964,663	N/A
Receive Utilization	0.00	10.04	N/A
Transmit Packet Rate	14,527	0	N/A
Transmit Byte Rate	964,655	0	N/A
Transmit Utilization	10.04	0.00	N/A
Filter 1 Packet Rate	0	0	N/A
Filter 1 Byte Rate	0	0	N/A
Filter 2 Packet Rate	0	0	N/A
Filter 2 Byte Rate	0	0	N/A
Receive Packet	0	1,668,999	1,668,999
Receive Byte	0	110,821,548	110,821,548
Transmit Packet	1,676,263	0	1,676,263
Transmit Byte	111,303,868	0	111,303,868
Filter 1 Packet	0	0	0
Filter 1 Byte	0	0	0
Filter 2 Packet	0	0	0
Filter 2 Byte	0	0	0
Capture	0	0	0
Broadcast	0	1,001,403	1,001,403
Multicast	0	333,798	333,798
Unicast	0	333,798	333,798
Broadcast(bytes)	0	68,095,404	68,095,404
Multicast(bytes)	0	21,363,072	21,363,072
Unicast(bytes)	0	21,363,072	21,363,072
Pause	0	0	0
Vlan	0	0	0
Sequence Miss	0	0	0
TCP Checksum Error	0	0	0
IP Checksum Error	0	0	0
CRC Error	0	0	0

Counter



Dashboard

6.2 Network Monitor (TAP Mode)

When connecting LE-580FX in TAP mode, LE-580FX hardware will be act as a “TAP” device to forward the link traffic into the host PC. You can invoke LE-580FX Window to see the performance of the link, or capture certain traffic by LE-580FX capture function.

<Important>

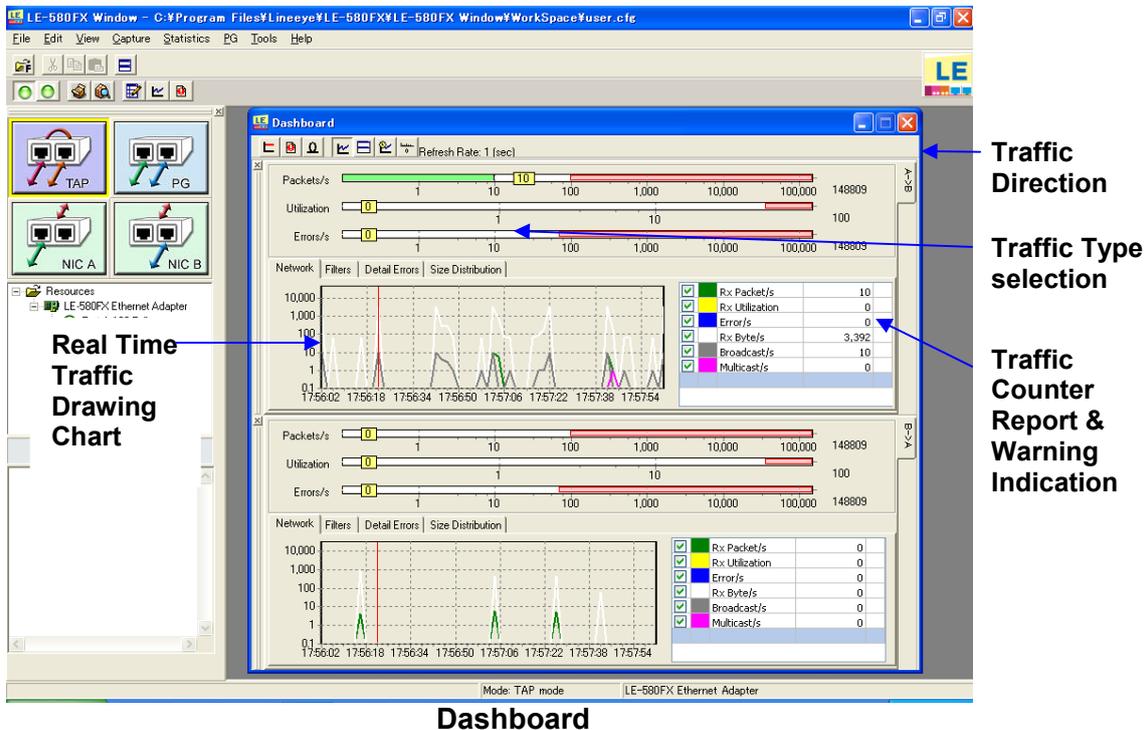
Please be aware that LE-580FX does not have the fail-safe function. Network will be blocked by the power shortage.

<Example of setting>

To monitor a FTP link between two stations.

Step 1: Insert LE-580FX between the target monitor link. If LE-580FX is in default mode(TAP), no mode change needed, otherwise switch to TAP mode.

Step 2: Step 2: Capture Setup. Select Capture => Capture Setup => Port A (Port A => Port B). Choose capture type and apply. The folder for saving files can be selected in “Buffer” TAB.



Dashboard

Step 3: Select Statistic => Counter window to show the counter information of port A (TX side) and port B (RX side).

The screenshot shows the LE-580FX Counter Window with the following data:

Port #	Port A	Port B	Total 2 ports
Link Status	Link Up	Link Up	N/A
Full/Half	Full	Full	N/A
Speed	100	100	N/A
Receive Packet Rate	1	0	N/A
Receive Byte Rate	64	0	N/A
Receive Utilization	0.00	0.00	N/A
Transmit Packet Rate	0	0	N/A
Transmit Byte Rate	0	0	N/A
Transmit Utilization	0.00	0.00	N/A
Filter 1 Packet Rate	0	0	N/A
Filter 1 Byte Rate	0	0	N/A
Filter 2 Packet Rate	0	0	N/A
Filter 2 Byte Rate	0	0	N/A
Receive Packet	2,785	1,154	3,939
Receive Byte	2,218,247	98,532	2,316,779
Transmit Packet	0	0	0
Transmit Byte	0	0	0
Filter 1 Packet	0	0	0
Filter 1 Byte	0	0	0
Filter 2 Packet	0	0	0
Filter 2 Byte	0	0	0
Capture	35	5	40
Broadcast	728	21	749
Multicast	22	0	22
Unicast	2,035	1,133	3,168
Broadcast(bytes)	152,365	1,722	154,087
Multicast(bytes)	2,292	0	2,292
Unicast(bytes)	2,063,590	96,810	2,160,400
Pause	0	0	0
Vlan	0	0	0
Sequence Miss	0	0	0
TCP Checksum Error	0	0	0
IP Checksum Error	0	0	0

The control bar on the right side of the Counter Window includes buttons for clearing, starting, and stopping the counter, as well as a slider for adjusting the counter alignment/size.

<Hint: Counter information provided by LE-580FX>

Rate Counter: TX Packet Rate/Bytes Rate/Utilization. RX Packet Rate/Bytes Rate/Utilization. Filter 1 Packet Rate/Byte Rate. Filter 2 Packet Rate/Byte Rate.

Amount Counter: TX/RX Packets/Bytes. Broadcast/Multicast/Unicast Packets/Bytes. Pause Packet. Packet with VLAN Tag. Sequential/TCP Checksum/ IP Checksum/CRC/Alignment/Dribble Error. RUNT. Oversize. Fragment. Jabber. Lower/Upper Bound Counter. Size Distribution Counter. ARP Request/Reply. ICMP Request/Reply.

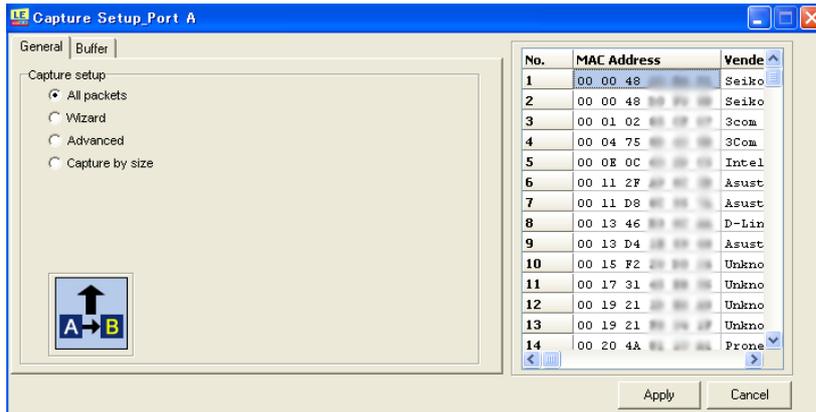
6.3 Capture Function (TAP Mode)

With the TAP mode, you may select capturing in the "Capture setup."

<Example of setting>

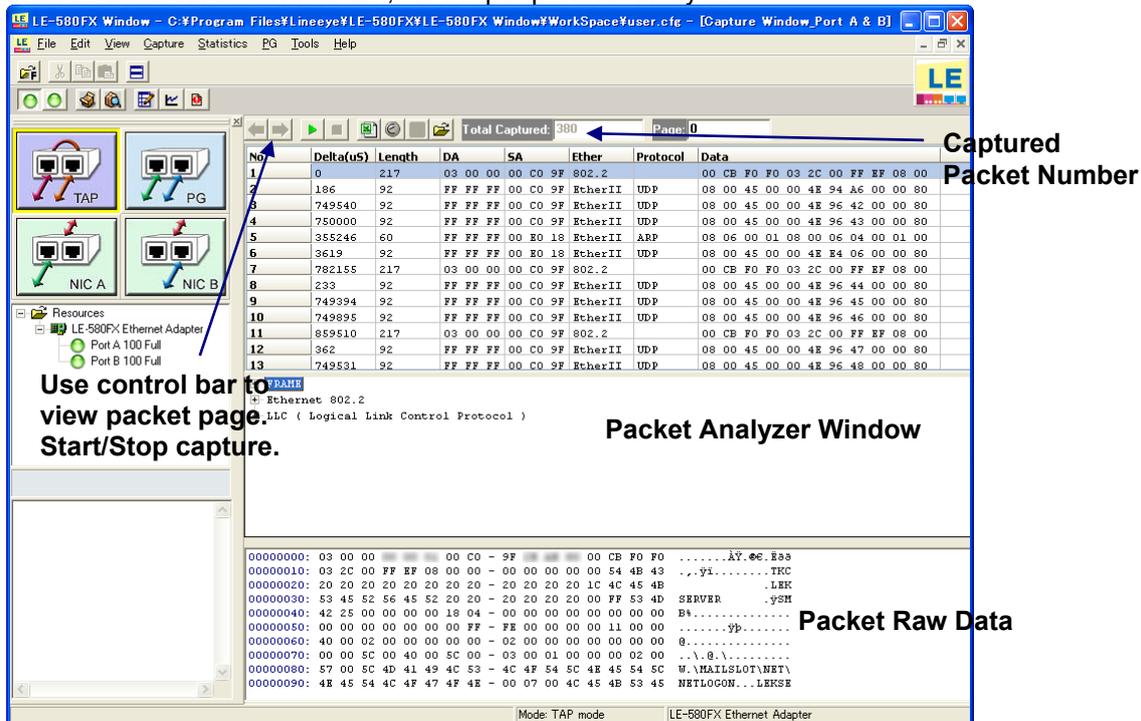
Step 1: Select TAP mode.

Step 2: Capture Setup. Select Capture => Capture Setup => Port A (Port A => Port B). Choose capture type and apply.



Capture Setup Window

Step 3: Select Capture => Capture Window to pop up the Capture window. Click Start button(green arrow) to start capturing. Packets meet the capture type will be forwarded to host PC. LE-580FX is a hardware based filter, so packets do not meet the filter condition will not be forwarded to host. After stopping capture, click the Stop button to show the captured packet information in the Capture window. You may export the captured file to a 3rd party sniff software, such as Ethereal and Wireshark, for deeper protocol analysis.



Capture Window

8. Warranty and Repair

Warranty

Within a period of 12 months from the date of shipment, LINEEYE warrants that your purchased products (excepting consumable parts such as the batteries and software) are free of charge from any defects in material and workmanship, only when the products are operated in accordance with procedures described in the documents supplied by LINEEYE. If the defects exist during the Warranty period, please send back the products to LINEEYE distributors or LINEEYE office. LINEEYE will repair or exchange them at no charge. In this case, the shipping charge will be at your own expense.

The foregoing warranties are the sole warranties given by LINEEYE. Above warranties shall not be applied to the products that have been modified, repaired or altered (excepting by LINEEYE employees) or that have been subjected to unusual physical or electrical stress, misuses, abuse, negligence or accidents.

LINEEYE disclaims all other warranties including the warranties of merchantability fitness for some particular purposes and noninfringement of third party right. LINEEYE cannot promise that the software is error-free or will operate without any interruption. When you have some errors while operating the software, please refer to the contents and modified programs shown on our web page (<http://www.lineeye.com>).

Repair

LINEEYE will repair the products at your own expense.

For malfunction, please contact the LINEEYE distributors where you purchased at. Or, contact us directly.

If your product needs to be repaired, please read details about a repair on our web page and ask LINEEYE for a repair.

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